### **Terms and Conditions**

#### 1. Introduction

- 1.1 These Terms and Conditions ("Terms") govern the use of the Global Civility Leadership Institute ("GCLI" or "Institute") website, programs, and services (collectively, the "Services").
- 1.2 By using the Services, you ("User" or "you") agree to be bound by these Terms.

#### 2. Use of Services

- 2.1. The Services are intended for individuals aged 18 and above.
- 2.2 You agree to use the Services for lawful purposes only.
- 2.3 You must provide accurate and complete information when registering for or using the Services.

## 3. Intellectual Property

- 3.1 The Services, including all content, graphics, and logos, are the exclusive property of GCLI or its licensors.
- 3.2 You agree not to reproduce, modify, or distribute any content from the Services without GCLI's prior written consent.

# 4. Payment Terms

- 4.1 Fees for programs, events, or services are non-refundable unless otherwise stated.
- 4.2 You agree to pay all applicable fees and taxes.

### 5. Disclaimer of Warranties

- 5.1. The Services are provided "as is" and "as available" without warranties of any kind.
- 5.2 GCLI disclaims all warranties, express or implied, including but not limited to implied warranties of merchantability, fitness for a particular purpose, and non-infringement.

# 6. Limitation of Liability

- 6.1 In no event shall GCLI be liable for any direct, indirect, incidental, special, consequential, or punitive damages.
- 6.2 GCLI's liability for damages shall be limited to the amount of fees paid by you for the Services.

### 7. Indemnification

You agree to indemnify and hold harmless GCLI, its officers, directors, employees, and agents from and against any claims, damages, losses, and expenses resulting from your use of the Services.

#### 8. Termination

GCLI may terminate or suspend your access to the Services at any time, without **notice**, for any reason.

### 9. Governing Law

These Terms shall be governed by and construed in accordance with the laws of the state and country where the Institute is incorporated, without giving effect to any principles of conflicts of law.

## 10. Changes to Terms

GCLI reserves the right to modify these Terms at any time. Changes will be posted on our website and take effect immediately.

#### 11. Contact Us

If you have questions or concerns about these Terms or GCLI's Services, please contact us at: **Email:** info@globalcivilityleadershipinstitute.com

### 12. Affiliated Terms and Conditions

- 12.1 GCLI may have agreements with affiliates, partners, or third-party providers that require additional terms and conditions.
- 12.2 By using the Services, you acknowledge that you have read, understood, and agree to be bound by these affiliated terms and conditions.
- 12.3 Affiliated terms and conditions may include, but are not limited to, terms related to payment processing, data protection, intellectual property, and taxes.
- 12.4 Affiliates are solely responsible for complying with all applicable laws, regulations, and tax obligations in their respective countries or regions.
- 12.5 Affiliates agree to pay all applicable taxes, fees, and charges imposed by their local authorities, and to indemnify GCLI against any claims, damages, or expenses arising from their failure to do so.
- 12.6 GCLI reserves the right to cancel affiliate agreement at any time for any reason.

By using the Services, you acknowledge that you have read, understood, and agree to be bound by these Terms.

Last Updated: January 11, 2025